

# INJURY ALERT BULLETIN

NUMBER: IA17-02  
 STATION: ALL  
 INCIDENT DATE: Multiple

## Checked or Gate Checked Strollers

When accepting and lifting strollers, help prevent injuries by following established policies and procedures.

Each ticketed customer is permitted to check one stroller and one car seat at no charge. Customers may check both items at the ticket counter, or one item may be checked at the gate and one at the ticket counter. Only small collapsible and light strollers (up to 20lbs/9kgs) should be taken to the gate.

To prevent employee injuries, these types of strollers must be checked at the ATO:

- Strollers exceeding 20lbs (9kg)
- Large strollers
- Non-collapsible strollers

For extenuating circumstances, such as a parent with multiple children or a special needs child, use good judgment and gate check the stroller if necessary.



**Resource Citations:**

***WebRef Gate Dispatch and Delivery - Strollers/Safety Seats***

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